

Canceling

**Alaska Electric Light and Power Company**

**State of Alaska  
Public Utilities Commission**

RULES AND REGULATIONS

1. General

1.1 Preface

Alaska Electric Light and Power Company (hereinafter called "the Company" has developed these Rules and Regulations to assist customers, the electrical and building trades, and the employees and representatives of the Company in applying and administering a uniform set of service standards. These Rules and Regulations are designed to insure equitable service to all customers without prejudice.

1.2 Adoption

These Rules and Regulations have been adopted by the Company in compliance with the Company's Articles of Incorporation and Bylaws and in accordance with requirements of Federal, State and other bodies having jurisdiction.

A copy of this tariff, complete with presently effective charges, rules, and regulations, is on file for inspection on request by any member of the general public during regular business hours at the offices of the Company, located at:

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5601 Tongard Court  
Juneau, Alaska 99801-7201

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Telephone - (907) 780-2222  
8:00 AM - 5:30 PM, Monday  
through Friday, except Holidays.

(907) 586-9765  
After hours emergencies

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265 March 1, 1997

Issued by Alaska Electric Light and Power Company

By \_\_\_\_\_ Title General Manager

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1.3 Definitions

The following terms, wherever used in any of these service policies, the Company's rate schedules, and in any application or agreement for electrical service, shall have the following meaning unless otherwise clearly stated:

Advance-in-aid of construction: That sum of money representing the cost of making additions or modifications to electric facilities which the applicant must pay as a condition precedent to the installation or modification of facilities requested, and which is subject to refund to the applicant pursuant to prescribed terms and conditions.

Applicant: A person, including a corporation, partnership, association, and governmental unit or agency thereof, who requests electric service or the extension of electric facilities under Section 7 of these rules and regulations, and who may be synonymous, as circumstances permit, with "subdivider", "developer", "builder", "owner", "contractor", and similar terms associated with the improvement and development of real property and the construction of buildings and related improvements and their heirs, successors, and assigns of the applicant.

Billing Period: An interval of approximately one month between successive meter reading dates as established by the Company, except for beginning or final billing periods.

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Tariff Advice No. 173 Supplement No. 1

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Company: Alaska Electric Light and Power Company.

Commercial Service: Activities of a nature requiring a business license, or whose profits and expenses are shown against Federal Income Taxes will be classified as commercial. If the activity cannot be separately metered and takes place in a residence, and its conduct requires more than 25% of the premise's square footage, energy, or demand use; then the entire service will be considered commercial. A master meter or common facility meter serving a multi-unit residential building of more than four units will be considered commercial.

Contribution-in-Aid of Construction: That sum of money representing the cost of making additions or modifications to electric facilities which the applicant must pay as a condition precedent to the installation or modification of facilities requested, and which becomes the property of the Company and is not otherwise subject to refund to the contributor.

Customer: Any individual, firm or organization who purchases electric service at one location under one rate classification, contract, or schedule.

Customer Charge: A charge for the availability of electric service, excluding the charge for any electricity used.

Delinquent: All "past due" amounts and associated finance or late charges, for billing purposes, from one billing cycle which are not received by the Company as of the close of the subsequent billing cycle.

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Demand: The maximum rate of delivery of electric energy during a month, measured in kilowatts (kW) and registered as the highest average rate of energy used over any fifteen minute period during the month.

Deposits: That sum of money paid to the Company and retained for a given length of time and returned at the end of the said time, providing all necessary requirements for refund are met.

Electric Service: The availability of electric energy at the point of delivery for use by the customer, irrespective of whether electric energy is actually used.

Engineering: Engineering includes the preparation of electric layouts, designs, specifications, and other drawings and lists associated with electric construction. It also includes making construction estimates, inspecting construction for conformance with design criteria and specifications, staking, and labor costs associated with right-of-way acquisition, right-of-way clearing, administration, and similar related activities necessary to the installation of electric distribution facilities.

Final Subgrade: The final grade specified by the governing agency to which the roadway is to be constructed unless finish material (such as asphalt) is to be placed, in which case the final subgrade is the grade specified by the appropriate agency prior to placement of the finish material.

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Finance Charge: The tariffed percentage interest or charge levied by the Company on an account for which payment in full has not been received by the scheduled due date.

Kilowatt (kW): A unit of power equal to 1,000 watts.

Kilowatt-hour (kWh): Electric energy equivalent to the amount of electric energy delivered in one hour at a constant rate of one kilowatt.

Line Extension: Any branch from a continuation of an existing Company owned primary or secondary voltage line. An extension may be for either single or three-phase service or may consist of the conversion of an existing single-phase line to three-phase with or without further extension of the three-phase line.

Meter Tampering: Illegally altering a meter's registration of energy usage or demand by methods such as bypassing a meter, using magnets or other means to slow the meter recording, or breaking the meter's seals.

Mobile Home: A detached single-family dwelling having complete living facilities, constructed and fabricated into a complete unit at a factory, and capable of being transported to the location of its use on its own chassis and wheels.

Mobile Home Park: Any parcel, or adjacent parcels of land in the same ownership, which is utilized for occupancy by more than two mobile homes.

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Month: An interval of approximately thirty (30) days between successive normal reading dates.

Past Due: Payment, with respect to a customer's account for electric service, that has not been received by the Company within 25 days from the date the bill is rendered.

Permanent Service: Service entrance and metering equipment installed at a given location with intent to remain for the useful service life of the Company's electrical facilities constructed for that service.

Point of Delivery: That predetermined location where the Company terminates its equipment or conductors and connects with the customer's equipment or conductors.

Power Factor: The ratio of kilowatt-hours to kilovolt ampere-hours expressed in percentage.

Primary Voltage: The input voltage of the circuit supplying power to the distribution transformer which provides service to the customer.

Qualifying Facility: A cogeneration facility or small power production facility as defined in 3 AAC 50.820 (11).

Residential Service: The provision of electrical energy for domestic purposes such as space heating, water heating, cooking, clothes drying, and includes service in apartment buildings, mobile home parks, other multi-unit residential buildings and common [continued on sheet number 15]

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areas of four or less units, boat harbors, private airplane hangers, and like uses. For circumstances where a residence is classified as a commercial service, see the Commercial Service definition.

Seasonal Service: Service only during specified seasons of the year, such as service to a cannery during the summer.

Secondary Voltage: The voltage for delivery directly to the service entrance of the customer, i.e., the low voltage side of a distribution transformer, or utilization voltage.

Service: The furnishing of electric energy to a given location; the conductors at secondary voltage required to furnish such energy.

Single-Phase Service: Standard service using two energized wires and one neutral.

Street Light: A system, or fixture of such system, for the illumination of streets, alleys, and other public places and areas, or a fixture or fixtures, installed to illuminate private homes and areas.

Subdivision: A tract or parcel of land divided into two or more lots, sites, or other divisions according to applicable law.

Temporary Service: The provision of electric service to a given location with the intent to relocate or remove the Company's electrical facilities constructed for that location prior to expiration of the useful life of those facilities. Those services not [continued on sheet 16]

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meeting the requirements of permanency set forth by the Company shall be considered temporary.

Three-Phase Service: A service using three energized wires and one neutral.

1.4 Scope

These Rules and Regulations are prerequisite to any oral or written agreement for any electric service. These Rules and Regulations are equally binding on the Company and on any customer supplied by the Company's electrical or transmission system. Current copies of these Rules and Regulations may be reviewed by interested parties during regular office hours at the Company's offices.

1.5 Revision

These Rules and Regulations may be revised, amended, supplemented, or otherwise changed at any time by the Company, subject to review and approval by the Alaska Public Utilities Commission. These policies cancel and supersede all previous Rules and Regulations.

1.6 Conflict

In the event questions or conflict arise between any provisions of a particular tariffed rate schedule or special contract and these Rules and Regulations, the provisions of the particular rate schedule or special contract shall apply.

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1.7 Applicability

These Rules and Regulations apply to all electrical services rendered by the Company except as otherwise provided in individual rate schedules. If, for any reason, any Rule or Regulation contained in this tariff is invalidated, it shall in no way invalidate the entire tariff.

1.8 Customer Complaints

The Company desires to resolve any customer complaint in the most expeditious manner with the appropriate staff of the Company. The Company will respond to the substance of each service complaint and other customer correspondence within 10 working days of its receipt.

In the event the complaint is not satisfactorily resolved by staff and management, the customer may refer the matter to the Alaska Public Utilities Commission, 420 "L" Street, Suite 100, Anchorage, Alaska 99501, for their review.

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